TRANSFER AND CAREER CENTERS SPECIALIST

BASIC FUNCTION

Under the direction of the Dean, Student Support Programs and Counseling Services, perform duties necessary to assist students in using the Transfer and Career Centers effectively and efficiently.

REPRESENTATIVE DUTIES

- 1. Orient students to the Transfer and Career Centers and provide information on available resources. E
- 2. Provide direct assistance to students in utilizing the various resources available in the Transfer and Career.
- 3. Centers including automated systems. E
- 4. Advise students on the best resource for their particular search. E
- 5. Catalog, process and prepare for use a variety of transfer and career materials. E
- 6. Answer questions from staff, students and the public regarding the Transfer and Career Centers. E
- 7. Prepare and disseminate information regarding the Transfer and Career Centers; advertise career workshops. E
- 8. Make appointments for the Transfer and Career Counselors; assist Transfer and Career Counselors with workshop materials; assist in administering diagnostic materials. E
- 9. Perform clerical and public contact work in support of the Transfer and Career Centers. Operate a variety of office machines including a computer and related software, copier, typewriter, and calculator. E
- 10. Receive and keep records of any monies collected for Transfer and Career Centers events. E
- 11. Maintain a variety of records and prepare reports indicated Centers usage and other data; input and maintain student files. E
- 12. Research and compile data and prepare special reports as requested. E
- 13. Assist in orientations to students, high school groups, community organizations and the general public.
- 14. Perform related duties as assigned.

KNOWLEDGE AND ABILITIES

Knowledge of: Modern office practices, procedures and equipment including a computer and applicable software including word processing, spreadsheets and email; record-keeping techniques; operation of a computer terminal and data entry techniques; oral and written communication skills; interpersonal skills using tact, patience and courtesy.

<u>Ability to</u>: Perform clerical and public contact work in support of the Transfer and Career Centers; operate office machines including a computer and applicable software including word processing, spreadsheets and email; communicate effectively both orally and in writing to exchange information in person and on the telephone; maintain records and prepare reports; understand and work within established policies, guidelines and regulations; communicate information to staff, students and public; prioritize and schedule work; meet schedules and timelines; establish and maintain cooperative and effective working relationships with others; maintain confidentiality of student information; work confidentially with discretion; sit or stand for extended periods of time; bend at the waist, kneel or crouch.

EDUCATION AND EXPERIENCE

Any combination equivalent to: graduation from high school supplemented by two years of office clerical experience.

WORKING CONDITIONS

Environment: Office environment. Constant interruptions.

EMPLOYMENT STATUS

Bargaining Unit Position

E=Essential Functions

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