Start a career & become a certified mediator!
You will have the chance to gain valuable experience through volunteering at local Riverside County Superior Courts!

- Certification does not expire!
- Make a difference & become a leader in your community!
- Early Bird Registration Fee only $225!
  (After the early bird deadline, the price will increase to $275)

CALL TODAY TO REGISTER FOR AN UPCOMING TRAINING!

For more information, please contact:
Community Action Partnership of Riverside County
2038 Iowa Ave., Ste. B-102, Riverside, CA 92507
Phone: 951-955-4900    TTY: 951-955-5126
Fax: 951-955-1399
www.capriverside.org

*This document is available in alternative formats upon request.
**If you are in need of a reasonable accommodation (i.e. wheelchair accessible room, vegetarian meal, etc.), please contact Olga Sanchez, Dispute Resolution Center Manager, at 951-955-4900.
Community Action Partnership of Riverside County (CAP Riverside) has administered the Alternative Dispute Resolution Program (ADR) since 1995 and since then has offered individuals the opportunity to make a difference in their community through mediation. Mediation helps resolve disputes before they can escalate to violence and/or litigation; it is a process that allows individuals to work with a neutral third party (a volunteer mediator) to develop a solution that is fair and equitable for both parties. Mediators do not make judgments or offer solutions but help facilitate communication between parties to aid them in creating their own solutions. The life skills of conflict resolution, good communication, active listening skills, and problem-solving helps all of us deal effectively with conflict.

**Program Goals:**
*Overview of Conflict Resolution  
*Learn various models of mediation  
*Practice skills to become a mediator

**Targeted Workshop Topics:**
*Understand your personal conflict management style  
*Learn the mediator role and useful intervention skills  
*Discover new communication strategies  
*Improve active listening skills  
*Participate in role playing exercises

**Certification:**
The training consists of 25 hours plus several sessions of in-court training (observations and co-mediations) and meets the certification requirements under the California Dispute Resolution Programs Act of 1986 for mediation training. All class requirements (final exam, observations and co-mediations) must be completed within 6 months from date of final class session. Upon completion of the certification, CAP Riverside offers trainees the opportunity to complete 120 volunteer hours of mediation services with the Dispute Resolution Center to gain experience and become a well rounded mediator.

**Cost:**
- Early Bird Registration Fee: $225 - Due prior to start date of class.  
- Late Registration Fee: $275 - Due prior to start date of class.  
- Background Check/Live Scan Fee: $42

**To Register for Basic Mediation Training:** Complete the Basic Mediation Training Application and fax, mail, or hand carry the application to CAP Riverside.  
[FAX # 951-955-1399].  
Select only one session (each session contains 3 days of training) to attend.

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