NEWS RELEASE

August 29, 2020

College of the Desert Fall 2020 Semester Begins Monday, August 31

Despite a malware event that brought down email and web services this week, College of the Desert will start its Fall 2020 semester as planned on Monday, August 31.

Students can access their classes and communicate with their instructors using [Canvas](), the College's online learning management system.

Students who need to reset their Canvas password, can send an email to [CODCanvasHelp2020@mycod.us](). Students should provide their username, student ID number and a phone number where they can be reached. A College of the Desert staff member will call to verify the student's identity before resetting their password.

Students can also connect with counseling services using their Canvas log-in credentials utilizing [Cranium Café]().

The College's Information Technology team and third-party cybersecurity experts are continuing to work around the clock to restore the College's email and web services.

While systems are down, students who are unable to pay fees will not be dropped for lack of payment. Those that are still looking to add classes will have an opportunity to do so when systems are restored.

We recognize this has been a difficult time and we thank everyone for their continued patience.

HELPFUL LINKS

Canvas:
http://collegeofthedesert.instructure.com

Counseling - Cranium Café:
https://collegeofthedesert.craniumcafe.com/login

Bookstore:
https://www.bkstr.com/collofthedesertstore/home

Virtual Library & Student Resource Guide (includes tutorials on Canvas and Zoom):
https://library.collegeofthedesert.edu/c.php?g=1011756&p=7328987

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