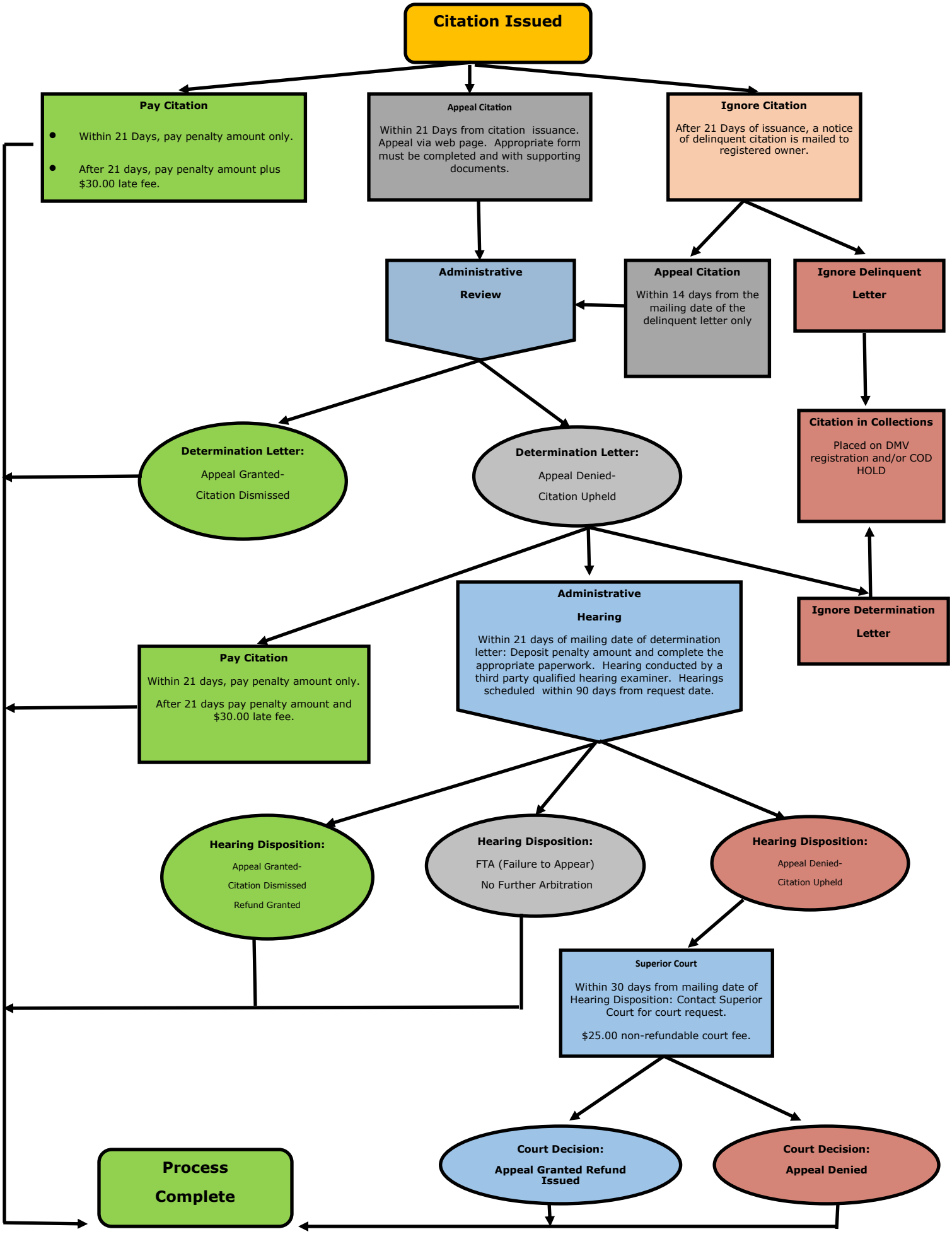COD CITATION APPEAL PROCESS