



# **AUTO 390B: SHOPKEY PRO LEVEL-2**

### Originator

dredman

## Co-Contributor(s)

# Name(s)

Anderson, Dorothy

### Justification / Rationale

The Automotive Faculty are creating this course to provide Automotive Program learners with the opportunity to earn industry-recognized certification. This certification will improve their ability to be hired in the automotive industry.

#### **Effective Term**

Spring 2023

#### **Credit Status**

Noncredit

#### **Subject**

**AUTO - Automotive Technology** 

#### **Course Number**

390B

## **Full Course Title**

ShopKey Pro Level-2

# **Short Title**

SHOPKEY PRO 2

# **Discipline**

## **Disciplines List**

**Automotive Technology** 

# Modality

Face-to-Face 100% Online Hybrid

## **Catalog Description**

This course offers advanced-level knowledge and skills related to an industry standard, automotive, service information system, ShopKey Pro. The learner will be shown advanced navigation, interpretation, and application of electronic (Internet based) automotive service information. This will enhance one of the required skills for employment and advancement within the automotive service industry.

## **Schedule Description**

This course offers advanced level knowledge and skills related to an industry standard, automotive, service information system, ShopKey Pro. Advisory: AUTO 301

# **Non-credit Hours**

6

#### **In-class Hours**

6

# **Total Course Units**

0

# **Total Semester Hours**

6



## **Override Description**

Noncredit override.

# Prerequisite Course(s)

Advisory: AUTO 301

# **Required Text and Other Instructional Materials**

# **Resource Type**

Web/Other

# **Open Educational Resource**

Yes

#### Year

2021

#### Description

Snap-on study material for ShopKey Pro 2 exam. (No cost to the learner)

## **Class Size Maximum**

21

#### **Entrance Skills**

Provide brief descriptions of the components.

## **Requisite Course Objectives**

AUTO 301-Provide a brief description pertaining to major components.

# **Entrance Skills**

Identify major automotive components.

# **Requisite Course Objectives**

AUTO 301-Identify major automotive components.

# **Course Content**

- 1. Review of basic ShopKey Pro login and navigation.
- 2. Advanced navigation of vehicle service information.
- 3. Locating vehicle system diagnosis in the service information.
- 4. Locating wiring diagrams and understanding the related symbols.
- 5. Taking the ShopKey Pro Level-2 exam.

# **Course Objectives**

|             | Objectives  |
|-------------|---|
| Objective 1 | As a review, list essential safety procedures and personal protection equipment (PPE) for basic automotive service using ShopKey Pro. |
| Objective 2 | Explain the advanced navigational tools and their benefits when using ShopKey Pro.  |
| Objective 3 | Locate automotive diagnostic and service procedures given a list of the five most common issues.                                      |

# **Student Learning Outcomes**

| Unon esticfactory comp | lation of this course | . students will be able to: |
|------------------------|-----------------------|-----------------------------|
| ODON SaliStactory Comb | netion of this course | . Students will be able to. |

Outcome 1 Demonstrate advanced navigation and application of ShopKey Pro service information.



#### **Methods of Instruction**

| Method             | Please provide a description or examples of how each instructional method will be used in this course.                                       |
|--------------------|--|
| Collaborative/Team | Learners will work in teams to locate and identify safety procedures and personal protection equipment (PPE) within the service information. |
| Lecture            | Presentation of automotive service information from ShopKey Pro.   |
| Laboratory         | Each learner will navigate ShopKey Pro and locate required procedures from the service information.  |
| Discussion         | Learners will participate in classroom discussions.  |

#### Methods of Evaluation

| Method                             | Please provide a description or examples of how each evaluation method will be used in this course. | Type of Assignment  |
|------------------------------------|---|---------------------|
| Written homework                   | Readings and home work from the instructor-<br>provided materials.                                  | In and Out of Class |
| Student participation/contribution | The lecture will be a two-way interactive discussion requiring input from each learner.             | In and Out of Class |
| Tests/Quizzes/Examinations         | Learners must successfully complete required assessment material.                                   | In and Out of Class |

# **Assignments**

# **Other In-class Assignments**

- 1. Register and login to ShopKey Pro.
- 2. List 5 safety procedures including required PPE.
- 3. Tour of ShopKey Pro advanced website and search features.
- 4. Directions on how to locate detailed vehicle diagnostic procedures.
- 5. Automotive malfunction troubleshooting and diagnosis discussion/lecture.
- 6. Participation in discussion related to lecture.
- 7. Development of a study-plan for the ShopKey Pro Level-2 exam.
- 8. Quiz and review of ShopKey Pro advanced service information features.

# Other Out-of-class Assignments

- 1. Execution of individual study-plans in preparation for the ShopKey Pro Level-2 exam.
- 2. Taking the ShopKey Pro Level-2 exam.

### **Grade Methods**

Pass/No Pass Only

# **Distance Education Checklist**

Include the percentage of online and on-campus instruction you anticipate.

Online %

100

On-campus %

0

#### Lab Courses

How will the lab component of your course be differentiated from the lecture component of the course? The lab activities will be locating data from the service information to answer specific questions.

From the COR list, what activities are specified as lab, and how will those be monitored by the instructor? Service information location is specified as lab which will be monitored by instructor observation.

# How will you assess the online delivery of lab activities?

Zoom and the ShopKey Pro (service information) website.



# **Instructional Materials and Resources**

If you use any other technologies in addition to the college LMS, what other technologies will you use and how are you ensuring student data security?

The learners are responsible for their own login and password information to other sites.

If used, explain how specific materials and resources outside the LMS will be used to enhance student learning.

Each learner will go to the assigned site and follow their personalized study-plan.

# **Effective Student/Faculty Contact**

Which of the following methods of regular, timely, and effective student/faculty contact will be used in this course?

#### Within Course Management System:

Discussion forums with substantive instructor participation
Online quizzes and examinations
Regular virtual office hours
Timely feedback and return of student work as specified in the syllabus
Weekly announcements

# **External to Course Management System:**

Direct e-mail
Posted audio/video (including YouTube, 3cmediasolutions, etc.)
Synchronous audio/video

#### For hybrid courses:

Orientation, study, and/or review sessions Scheduled Face-to-Face group or individual meetings

#### Briefly discuss how the selected strategies above will be used to maintain Regular Effective Contact in the course.

Regular effective contact will be practiced through online lecture, discussion board postings, email communications, regular announcements, prompt grading and feedback of assignments, and virtual office hours. This contact between the facilitator and learner on a regular basis will enhance learner confidence and understanding and promote critical thinking and analyzation of subject matter.

If interacting with students outside the LMS, explain how additional interactions with students outside the LMS will enhance student learning.

Group discussions, e-mail correspondence, voicemail.

## Other Information

Provide any other relevant information that will help the Curriculum Committee assess the viability of offering this course in an online or hybrid modality.

With the uncertainty of the teaching environment, enabling the lecture portion of this course to be delivered in an online setting, while keeping the hands-on portion face-to-face, will ensure learners can access needed training to ensure knowledge and experience is achieved to gain employment in the automotive field.

# **MIS Course Data**

#### **CIP Code**

47.0604 - Automobile/Automotive Mechanics Technology/Technician.

### **TOP Code**

094800 - Automotive Technology

#### **SAM Code**

C - Clearly Occupational

#### **Basic Skills Status**

Not Basic Skills



# **Prior College Level**

Not applicable

# **Cooperative Work Experience**

Not a Coop Course

## **Course Classification Status**

Other Non-credit Enhanced Funding

## **Approved Special Class**

Not special class

## **Noncredit Category**

**Short-Term Vocational** 

## **Funding Agency Category**

Not Applicable

# **Program Status**

Program Applicable

## **Transfer Status**

Not transferable

## **General Education Status**

Y = Not applicable

## **Support Course Status**

N = Course is not a support course

### **Allow Audit**

No

## Repeatability

Yes

# **Repeatability Limit**

NC

## **Repeat Type**

Noncredit

#### **Justification**

Noncredit courses are repeatable until students achieve the outcomes and objectives of the course.

### **Materials Fee**

No

# **Additional Fees?**

No

# **Approvals**

# **Curriculum Committee Approval Date**

03/17/2022

# **Academic Senate Approval Date**

03/24/2022

## **Board of Trustees Approval Date**

04/22/2022





**Chancellor's Office Approval Date** 05/07/2022

Course Control Number CCC000631453