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Free Early College

Dual and Concurrent Enrollment

High School
Counselor,
teacher and
staff resource
guide

Current Department: 760-862-1396 or dualenrollment@collegeofthedesert.edu https://www.collegeofthedesert.edu/students/dual-enrollment/default.php

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What is Free Early College (FEC)?



- FEC includes <u>dual and concurrent</u> <u>enrollment</u> at COD.
- Dual Enrollment = courses part of a CCAP Agreement and/or during the high school bell schedule. Dual Credit!
- Concurrent Enrollment = high school students taking a COD class. College credit ONLY!

More than just a credit opportunity



AP is just a college credit opportunity. FEC is more than a rigorous college credit opportunity. FEC is a college experience of applying, registering, navigating college sites/resources, using a new system like Canvas, and ultimately seeing a student as college-capable. FEC is ultimately an independent process with available support. Students can complete the entire application/registration process on their own, but having mutual school-site support improves their chances of success and opens the door for students who may otherwise not believe they are capable of succeeding.



- · Counselor's Impact
- Benefits and Risks for **Students**
- · How to Apply?

 - 1. CCC Application
 2. DualEnroll Profile
 3. DualEnroll Registration
- Need help? Contact Us!



This guide encompasses a comprehensive overview of the entire application/registration process because counselors, teachers and staff are often faced with questions by other stakeholders, and are not expected to know all the ins and outs, but this document can serve as a reference when helping a student/parent understand the application and registration process.

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Counselor's Impact

- Most DualEnroll use at your school
- 2. Approve course selections
- 3. Boots on the ground

We need your help!

- -Counselors are often the most informed about individual students
- -Often the first to receive questions and requests for support
- -Intersection between parents, students, administrators, etc.

Your role is critically important!



The counselor's role in the Free Early College process cannot be understated. Counselor's are in the ideal position to inform students about the benefits and assist with the application/registration process. COD is available to support large-scale registration/application events, and as much as we would love to offer 1:1 walkthroughs for all students who participate, the sudden growth (64% Fall-to-Fall) and limited staff availability makes it necessary to rely on the K-12 sites for support. Thank you for all that you do!

Benefits of FEC:

- 1. College experience
- 2. FREE college credit- Save \$\$\$
- 3. Units
 - 11 units per term
 - 15 units if CCAP
 - 1 course in SU/WI
- 4. Early start towards degree or certificate
- 5. Explore college subjects and career options
- 6. All benefits are before access to the EDGE/pIEDGE programs!

Risks of FEC:

- Grades impact college GPA
 - Transfer implications
 - Financial Aid (2.0 min GPA)
- Drop Deadlines!
 - Drop before deadline to avoid a "W"
 - Early intervention recommended
- · Semester-long Commitment
 - Less absences allowed in college



FEC enrollment should be an option, not an assignment.

High school counselors don't need to know all the technicalities of the risks, but it's important to understand that there are significant risks to consider. Dual/Concurrent enrollment should be an option, not an assignment.

Link to "View Important Section Dates":

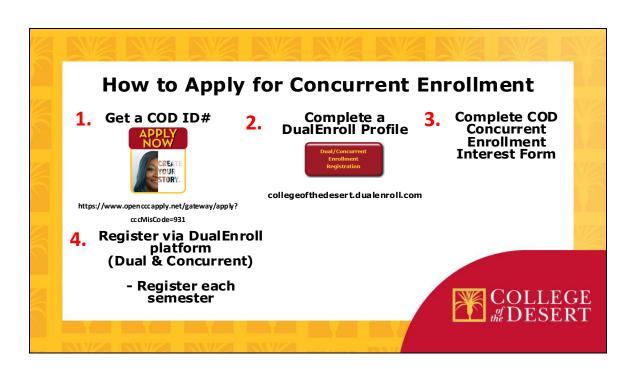
https://www.collegeofthedesert.edu/students/catalog-schedule/important-dates.php



Steps 1 and 2 are a one-time process and can be completed at any time, without any commitment to ever take courses. Independent semesterly registration on a digital platform is part of the college experience and can get students comfortable with the college systems and processes.

CCC Application:

https://www.collegeofthedesert.edu/students/admissions/application.php DualEnroll: https://www.collegeofthedesert.edu/students/dualenrollment/default.php



This slide is only for Concurrent Enrollment

CCC Application: https://www.opencccapply.net/gateway/apply?cccMisCode=931

DualEnroll: https://www.collegeofthedesert.edu/students/dual-

enrollment/default.php



The application process is part of the college experience. It requires 1. attention to detail, 2. information gathering, and 3. offers opportunities to ask parents for help to bring them into the process.

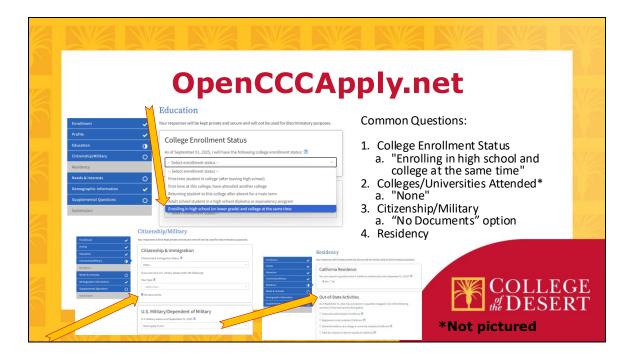
CCC ID is created upon completing the initial profile creation process. SAVE THE CCC ID!

A student with a SSN should apply with it to prevent identity matching issues after high school. The SSN issue can be addressed at this stage, or after graduation; neither is a perfect scenario, but it's a necessary part of the process. If a student can't get it, they can't get it. COD can support speaking to concerned parents, bilingually.



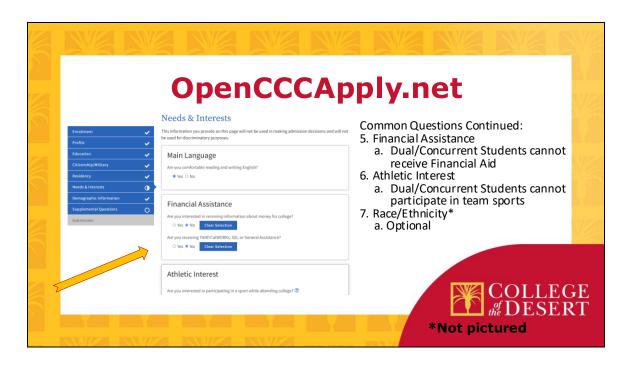
Sections will be highlighted as completed:

- Grey = not available
- Blue with empty circle = section not started
- Blue with half circle = incomplete section
- Blue with check mark = complete

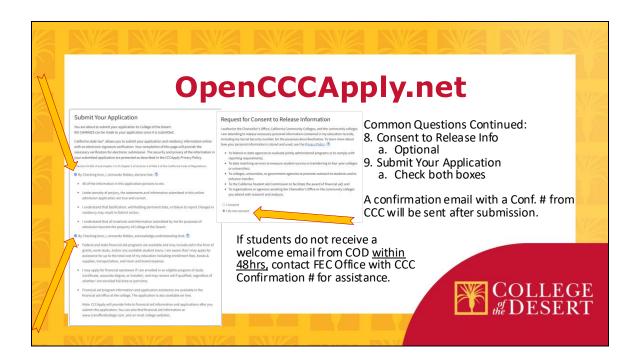


1. College Enrollment Status= "Enrolling in high school and college at the same time" Students need to select this option

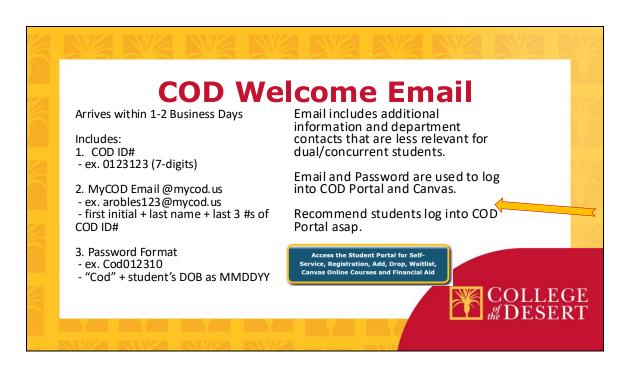
- For the College Enrollment Status drop down, students must select "Enrolling in high school and college at the same time." If this is not an option, that means your date of birth is out of the range for a high school student (you most likely entered the wrong date) and that needs to be updated.
- 4. Out-of-State Activities can be left blank and should be in most cases.



2nd semester Seniors can enroll in Team Sports for their Spring semester. Contact Angel Meraz, Athletics Counselor for more information at ameraz@collegeofthedesert.edu.



Application typos, mismatched information, and multiple submissions from the same IP address (application workshops) can cause applications to be flagged as potential fraud. No alerts are sent in these cases. Contact COD after 48hrs for support.



Link to COD Portal Login: https://www.collegeofthedesert.edu/mycod.php

- Will set up security questions and multi-factor authentication (MFA) on first login. Annoying, but safe.
- Students are strongly recommended to check COD email at least weekly, ideally daily, especially during the semester.

COD Welcome Email - Troubleshooting

Arrives within 1-2 Business Days*

If welcome is not received within 48hrs of submission, contact FEC office and provide CCC Conf. # for assistance.

High school transcripts may be requested to address identitymatching problems.

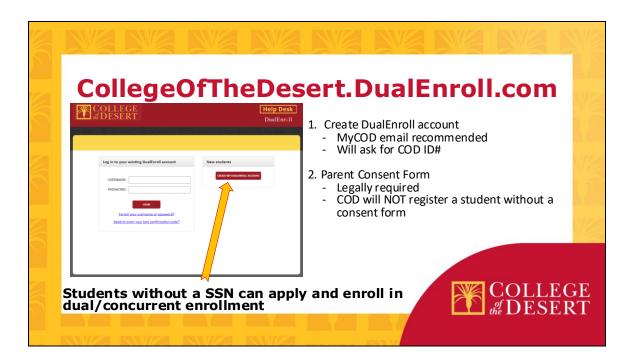
- May need to fill out a SSN form for verification

*Check spam/junk folders. Welcome email sometimes blocked by K-12 Districts.





Admissions and Records office will need to reset the application, and contacting FEC office can expedite response. Identity matching issues used to be cleared with a SSN Form and Submission of photo ID. A&R will accept high school transcripts in lieu of other forms of ID when possible. SSN Form may still be required specifically for SSN matching errors.



CCC Application and DualEnroll profile can be created at any time (one-time process)! If SSN was used in CCC Application, SSN needs to be used in DualEnroll profile. Using MyCOD email will require students to have logged into their COD Portal, and can serve to coach students to check their college email account regularly. CCC ID# is recommended, but only COD ID# is required to create a DualEnroll profile. Parent Consent is legally required. Even if a student participates in a class all year, they will not be enrolled into the college credit without a completed consent form. We want to be as flexible as possible wherever we can, but unfortunately this is too important of an area to allow for any wiggle room.

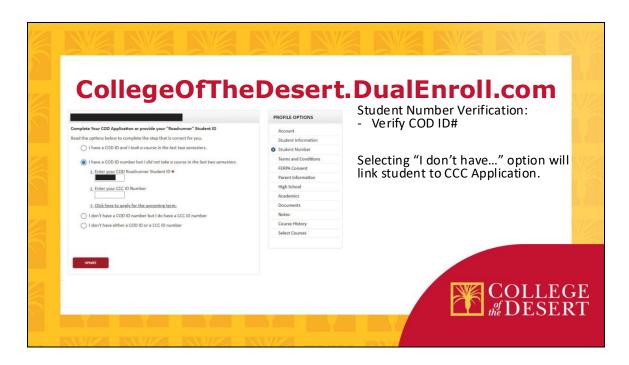
Link: https://collegeofthedesert.dualenroll.com/

Colle	geOfTheD	esert.DualEnroll.com
	— Required fields are marked with a *	Dual Enroll Profile Creation
HIGH SCHOOL★	Select high school *	- Look for required fields
CREATE USERNAME:*		
CREATE PASSWORD:★	lassword must be at least 6 characters long	Recommend to use same username
RETYPE PASSWORD:*		and password as COD Portal
	Please use STUDENT'S correct legal name:	- Use LEGAL name that matches CCC
STUDENT FIRST NAME:* MIDDLE NAME:		Application
STUDENT LAST NAME:*		Recommended to use calendar icon to
DATE OF BIRTH:*	yyyy-mm-dd	input birthdate
	rovide at least one contact method for student. 30 NOT use parent contact information.	- yyyy-mm-dd
STUDENT EMAIL:		1111 22
STUDENT CELL PHONE:*	ex:703-555-1212	Cell phone optional
	ly providing your cell phone number, you are agreeing to receive text obfications.	

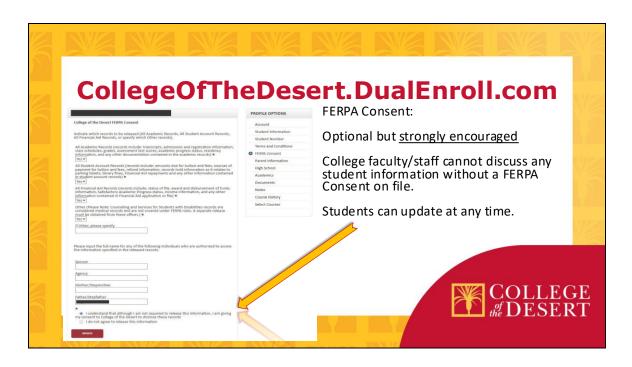
A student can create whatever username and password they want. Students must use the name that will match their CCC Application. Date of birth causes confusion due to international format. Email will be required if cell phone is declined. Students will receive confirmation email that must be confirmed before moving forward. Use email that can be accessed from application site to prevent delays.

CollegeOfThe Name values entered here should match values entered into your CCC Application. First Name * Middle Name Last Name *	Desert APPLICATION STEPS Account Student Information	Complete Application Steps: Green = Complete Orange = In Progress	
Gender * Birth Date * Phone Number Email *	Student Number Terms and Conditions FERPA Consent Parent Information High School Academics	Orange = In ProgressGrey = Not Yet Started	
	Documents Notes Course History Select Courses	COLLEGE DESE	GE RT

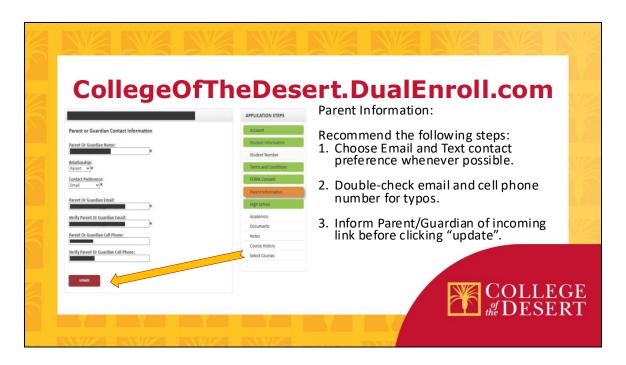
If SSN was used in CCC Application, same SSN needs to be used in DualEnroll profile. Failure to do so, or mistyping in either part will result in identity matching issues and can cause registration delays.



This is where students enter/verify their COD ID#. It is recommended that they type it in rather than copy and paste.

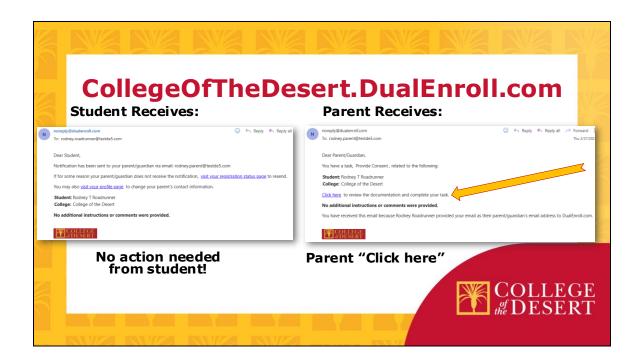


Check box to and click "Update" to complete the FERPA Consent Form.



Even if both contact methods are used, parent/guardian only needs to respond via one.

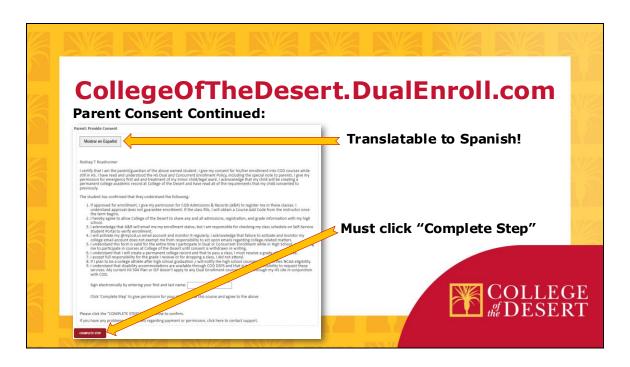
Make sure parent contact information is accurate.



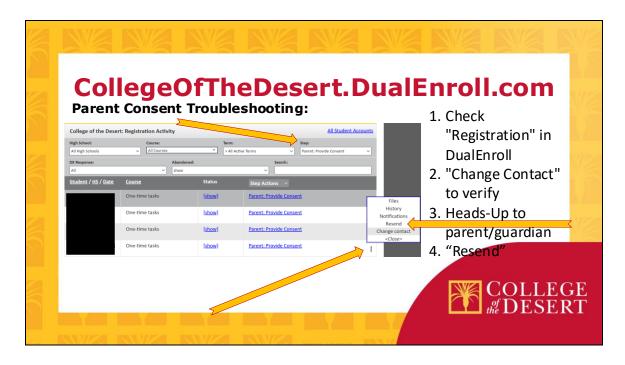
If parents are reporting issues, DualEnroll HELP DESK can assist, or contact FEC office with screenshots of what is being received.

https://dualenroll.zendesk.com/hc/en-us/requests/new

Within DualEnroll, the HelpDesk link/logo is in the upper right hand corner.



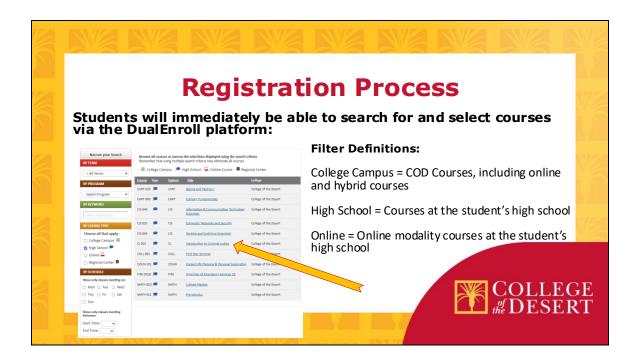
"Complete Step" icon is not shown initially in mobile (cellphone) version of the link. Scroll down to see "Complete Step" icon on your phone.



Notifications can be sent by student, counselor, administrator, or COD FEC staff.



Students or counselors can go into student's profile to update the counselor selection if needed.



Various filters and search boxes can be used to find the right courses. COD does not currently offer any "Regional Center" courses.



Students must click "Register" to add a course. Once a student successfully registers for a course, the "Step" will show "Complete" and the course will appear in the students COD portal and Canvas (allow for 4-6 hours for the course to appear in Canvas)



"Complete" means the student is enrolled and the course will appear in the students COD portal and Canvas (allow for 4-6 hours for the course to appear in Canvas)



Understanding "Steps" Alerts

Common types of "Steps" and How-to-Resolve:

"Complete" = Registration completed successfully.

"Abandoned" = Registration cancelled.

"Failed" = Registration terminated. Requires comment from staff.

"Pending: Completion of One-Time Steps" = Pending an application step.
"Pending: Completion of Per Term Steps" = Pending a registration step.
"High School: Confirm Course/Section" = Counselor course approval pending.
"High School: Upload Transcripts" = Need to confirm pre-requisite.

Students and Counselors need to ensure they are checking their email for updates, tasks, etc.



Students and Counselors need to be checking their emails for updates, tasks, etc.



Comments are required. Issues can vary widely, but comment will try to explain pending issues. Contact FEC office if questions remain. COD does our best to make the comment as clear as possible for what is pending/needed.

Complete COD Concurrent Enrollment Interest Form

 Complete this form after creating your DualEnroll.com account



This slide is only for Concurrent Enrollment



Image is hyperlinked to COD page for more information about any available Student Service.

Link to Student Services: https://www.collegeofthedesert.edu/students/dual-enrollment/program-resources.php



Link to DSPS website:

https://www.collegeofthedesert.edu/students/dsps/default.php



COD is here to help and will continue doing our best to support and assist. We appreciate the partnership as we work towards a successful Free Early College collaboration.