

Admissions and Records

- Prospective students can apply 24/7 using <u>CCCApply</u>
- Online Registration begins May 4
- Through <u>WebAdvisor</u> students can request unofficial transcripts, add, drop, and withdraw from courses
- <u>Admissions and Records Forms</u> including petitions for graduation, loss of priority, and academic renewal
- <u>Chatbot</u> (English and Spanish) services to answer questions or concerns

Library and TASC

- "Ask a Librarian", a 24/7 live chat
- Virtual Library and Student Resource Guide
- TASC Tutors Live Via Zoom
- "Ask the TASC Staff" Live zoom conversation, phone or email for assistance with Canvas and computer basics, resource navigation and academic survival
- <u>24/7 Online Tutoring</u> [Smarthinking]
- TASC Tools & Resources

Student Health

- Mental Health counseling available online using Cranium Café
- Talk to a Nurse to triage for additional care if necessary

Financial Aid

- <u>Self-Service Portal</u>: file completion for FAFSA and DREAM Act
- <u>FATV</u> provides guidance videos for various financial aid documents and applications
- Access Regular Pell <u>Disbursements</u> schedule
- <u>Chatbot</u> (English and Spanish) services to answer questions and concerns
- Frequently Asked Questions

Hunger Free Campus, Wi-Fi, Housing and Shelters

- Food bank Distribution or call 760-775- FOOD (3663)
- Food pantry essentials available during campus closure
- Free or Low-Cost Internet
- Housing and Shelters

EDGE and pIEDGE

- Application online
- Outreach Specialists answering student questions through calls and emails

Counseling Services

- General Counseling
- Transfer
- <u>Career and Workforce</u> Solutions Center
- <u>Disabled Students</u>
 <u>Program and Services</u>

- Veterans
- CalWORKS
- EOPS
- Dreamer Resource Center
- Foster Youth

- International
- Trio ACES
- Trio DSPS
- Trio Veterans
- **Upward Bound**
- All departments have online counseling through Cranium Café
- Counseling services workshops are available through ConferZoom
- Student Educational Plans
- · Laptop Loan Program